

[ALMS is Implementing Multi-Factor Authentication Access Process](#)

The ALMS will put into practice a new Multi-Factor Authentication access protocol. This is for users who are unable to obtain or use a Common Access Card (CAC) or who do not have CAC readers connected to their devices. This will ensure users can truly access training from anywhere.

Prior to the execution date of **August 26, 2022**, you will have to register for the U.S. Army MobileConnect app for use with EAMS-A.

You will need to download and install the MobileConnect app onto a personal device, that you will have with you, each time you access the ALMS.

NOTE: The Mobile Connect site **DOES NOT** work properly in *Internet Explorer* or *MS Edge in IE mode*.

Follow the following steps to register, download and use MobileConnect:

STEP 1

Click the REGISTER button and complete the registration process (Registration steps not shown). You can also register for the app when you access the ALMS after the MFA is implemented. You will be presented with the following screen (Figure 2). Select Register for MobileConnect highlighted in green below. It will take you to the MobileConnect registration screen (Figure 1).

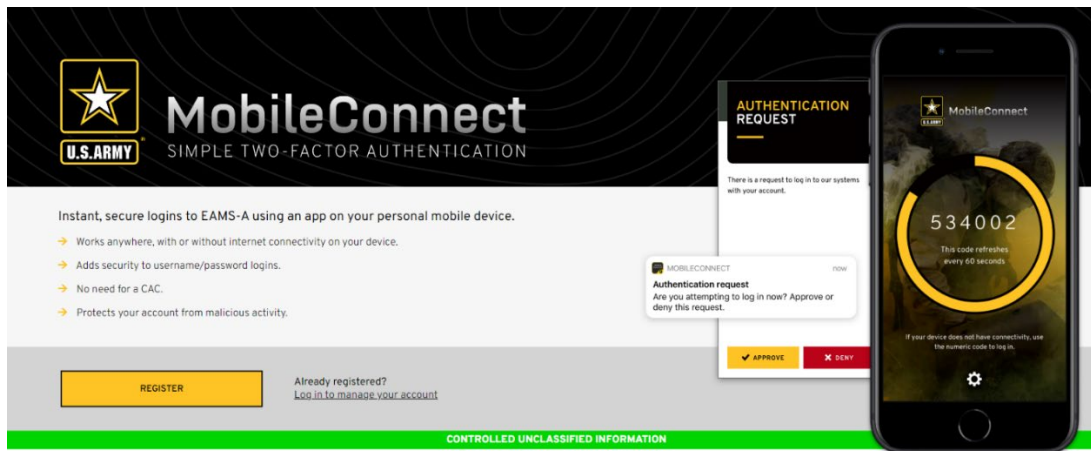


Figure 1

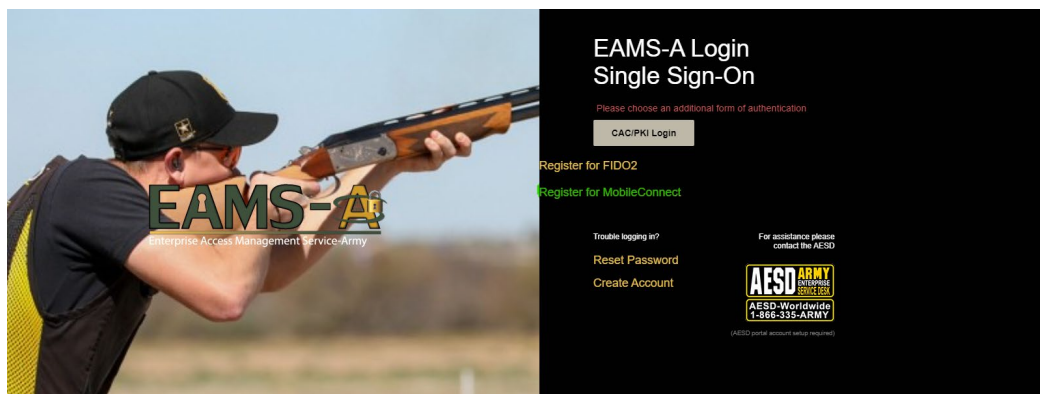


Figure 2

STEP 2

After you register, and download the MobileConnect app, when you go to access the ALMS using a Username and Password, you will be challenged to authenticate using the app on your personal device. Select the MobileConnect option highlighted in green below (Figure 3).

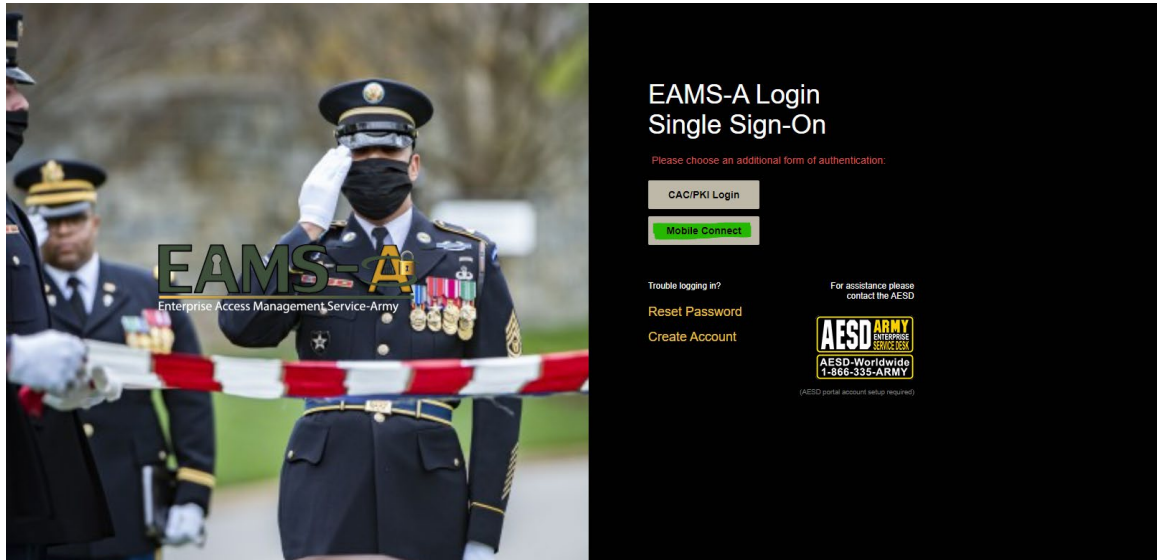


Figure 3

STEP 3

You will be challenged with the authentication request screen below (Figure 4).

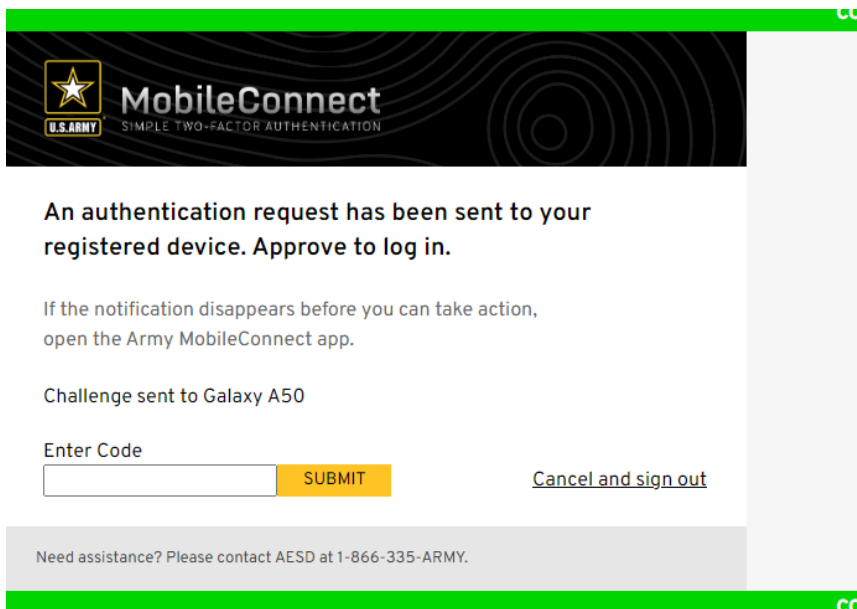


Figure 4

STEP 4

Enter 6-digit code from app (Figure 5) into the Enter Code block and click SUBMIT (Figure 4) or you can approve the request when prompted on your personal device (Figure 5). You will then be directed to the ALMS home screen.

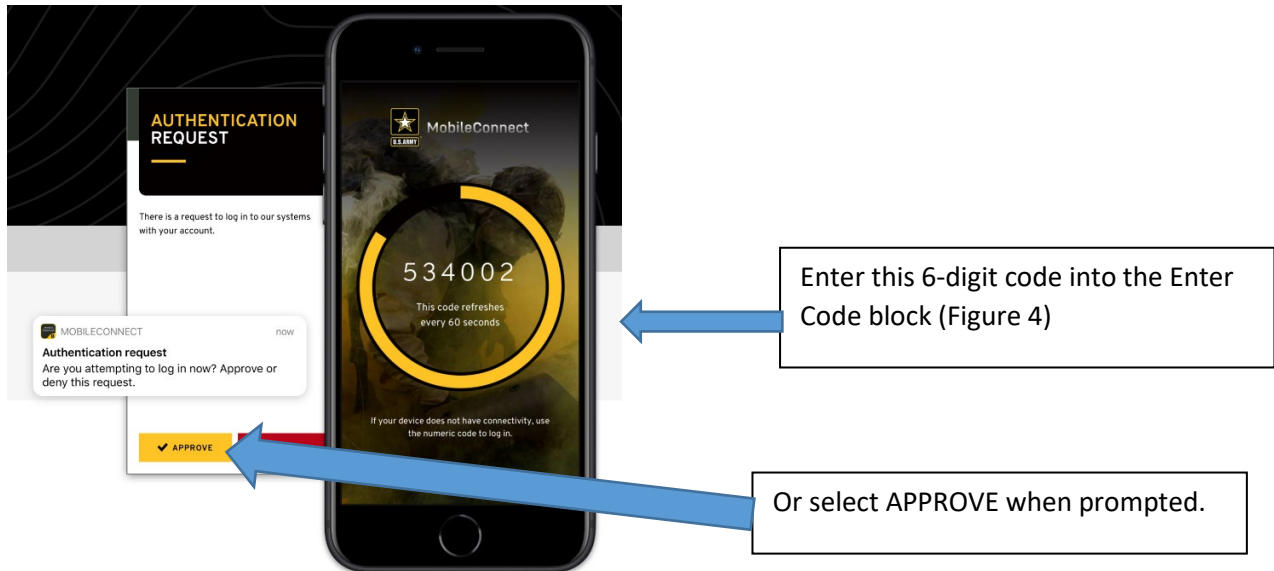


Figure 5

STEP 5

After approval, the ALMS will be presented (Figure 6).

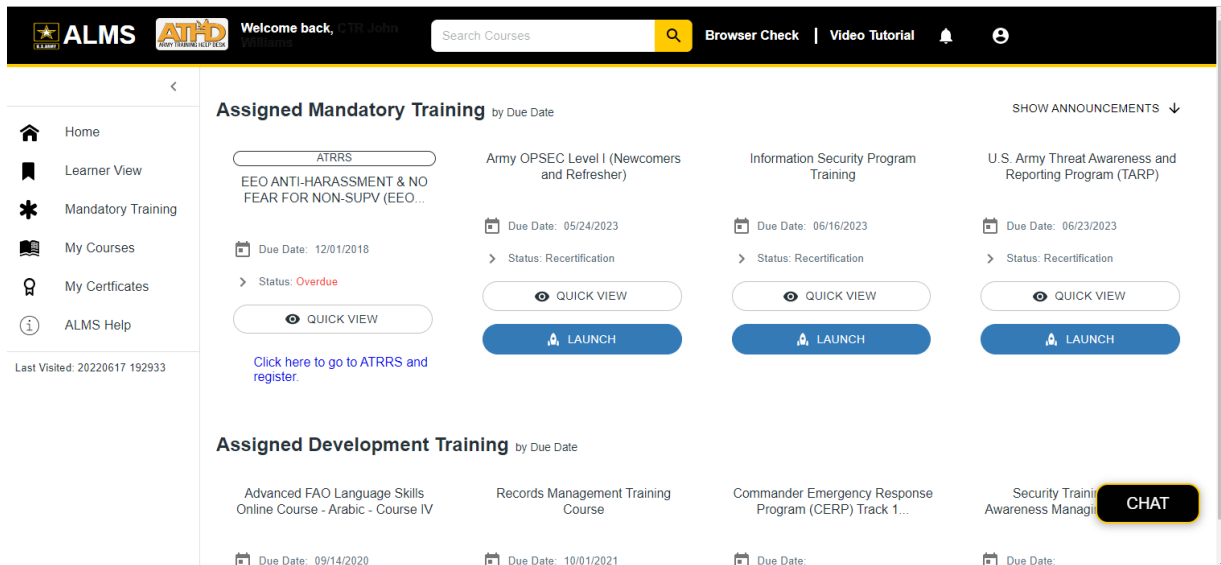


Figure 6

For any help or questions about this process, please contact our help desk by either phone, **1-877-251-0730**, or emailing athd@athdmail.army.mil